



# COVID 19 UPDATE

## Update following the Government changes from 19<sup>th</sup> July 2021

New cases are rising sharply at this time and we have had to continue some of the changes we introduced when we re-opened on 17<sup>th</sup> May.

**Face coverings:** In line with Government guidance we recommend that you wear face coverings at least when you are in a crowded area in the hotel.

**Social Distancing:** Please try and keep 2 metres distance between yourself and other guests you do not normally mix with.

**Hand Sanitising:** There are a number of hand sanitising stations throughout the hotel. Please sanitise your hands before entering the hotel, bar and restaurant.

**Room Keys:** Please can you keep your room key away from anything that might have a magnet in it as these can deprogram the key card. (includes phones, laptops and tablets)

**Guest Complimentary Products:** We have removed complimentary products from your room and replaced them with a complimentary bottle of water and hand sanitiser. Should you require shampoo, shower gel or an extra toilet roll please contact reception.

**Guest Information Folder:** These folders have been removed from all bedrooms. If you require any information, please contact reception.

**Servicing of Rooms:** Until the present cases of Covid-19 are drastically reduced, and for your protection, we are at this present time only servicing bedrooms on request. Clean towels and extra toilet rolls are available at reception. If you have any rubbish you wish to dispose of, please place your bin outside your room and we will empty it for you.

**Public Toilet Facilities:** To reduce the risk of infection we recommend that you use the private bathroom facilities in your room.

**Breakfast:** During these difficult times we are still only offering table service at breakfast times. (the pre-covid buffet is not available) The menu does include full English breakfast. We are asking people to book a time to avoid congestion.

**Bar and Restaurant:** If ordering at the bar please keep a safe distance from other guests you do not normally mix with. Until the end of the pandemic we will only be providing salt, pepper sauces and cutlery in individually wrapped packaging.

**Bedrooms/Bathrooms:** For your protection all bedrooms after guest departures (where the departing guests have not been fully vaccinated) will be fogged (sprayed) with an environmentally safe solution which kills 99.9999% of all known bacteria and viruses.

If you have any questions regarding our Covid-19 precautions please email [reservations@gipsyhillhotel.co.uk](mailto:reservations@gipsyhillhotel.co.uk)

**We look forward to welcoming old and new guests to the hotel.**